



Warning When Viewing Ballot Images in Produce: Too Many Records to Display

Product Advisory: FYIEWR0033

Product: Electionware Produce Module

Versions Affected: All

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Distribution: External

PROBLEM:

When viewing ballots in Electionware Produce, the Ballots - Table View tab displays the warning: "Too many records to display. Please narrow your filtering criteria and reapply the filter."

SOLUTION:

The Electionware Produce module is unable to display more than 30,000 ballot records. To ensure that Produce displays a manageable number of ballot records, specify at least one (1) or more filters on the Filter List.

Warning: Too Many Records

Without enough filters applied to keep the number of ballots at or below 30,000 records, the Produce module will display warnings.

At the bottom of the Filter List, the Navigator will display the message: "Too many records."

The Ballots - Table View will display the message: "Too many records to display. Please narrow your filtering criteria and reapply the filter."

The screenshot displays the ElectionWare interface. On the left is the 'Filter List' panel with various dropdown menus for filtering: Precinct, Poll Place, Machine, Ballot Type, Write-in, Blank, Ballots Printed, Ballot Exception, and Cast Vote Record. At the bottom of this panel, a yellow bar contains the text 'Too many records.' and a 'Filter' button. The main area on the right is titled 'Ballots - Table View' and contains a search bar and buttons for 'Find Next', 'Find Previous', 'Highlight all', and 'Match case'. A red box highlights a message in the center of this area: 'Too many records to display. Please narrow your filtering criteria and reapply the filter.' At the bottom right, an 'Output - Events' panel shows a log of system events, including a message at 12:46:28PM: 'New results filter applied: Precinct - All, Poll Pla'.

Filtering the Ballot List

Specify Filter List options in the Navigator to identify which ballots in the uploaded results will appear.

For example—To display only ballots from a specific precinct and polling place, select these filters from the **Precinct** and **Poll Place** lists.

Click **Apply Filter** to display the ballots that meet the filter's specifications.

If Produce still displays the "Too many records" warning, apply additional filters.

For example—To display only ballots meeting the previous criteria, but with no overvotes, add this new filter by selecting it from the **Ballot Exception** list, then click **Apply Filter** again.

The screenshot shows a 'Filter List' window with the following sections and options:

- Precinct:** 0002 Precinct2
- Poll Place:** CHU Church
- Machine:** All
- Ballot Type:** All
- Write-in:** All
- Blank:** All
- Ballots Printed:** All
- Ballot Exception:** No Overvotes
- Cast Vote Record:** (empty text box)
- Buttons:** Apply Filter, Reset

Red boxes highlight the Precinct and Poll Place dropdowns, the Ballot Exception dropdown, and the Apply Filter button.

Viewing a Manageable Number of Ballots

When the number of ballot records is at or below 30,000, the Ballots - Table View displays the ballots that meet your filter criteria. The number of records displayed will appear at the bottom of the Navigator.

The screenshot displays the 'Ballots - Table View' interface. On the left is a 'Filter List' panel with various dropdown menus for filtering: Precinct (0001 AD: 65 ED: 001), Poll Place (All), Machine (All), Ballot Type (All), Write-in (All), Blank (All), Ballots Printed (All), Ballot Exception (All), and Cast Vote Record. Below these filters are 'Apply Filter' and 'Reset' buttons. At the bottom of the filter list, a yellow bar indicates '90 Items Displayed'.

The main area shows a table with columns: Type, Poll Place, Poll Plac..., Precinct, Precinct ID, Ballot Style, Disposition, Cast Vol..., and Serial Nu... The table contains 20 rows of ballot records, all with 'Paper' type and 'Valid' disposition.

At the bottom, an 'Output - Events' log shows system messages, including: '05/04/2016 12:46:06PM 10040006 Electionware login attempt. User: admin', '05/04/2016 12:46:07PM 10040007 admin logged in.', '05/04/2016 12:46:08PM 10040002 Home module activated.', '05/04/2016 12:46:13PM 10540001 Election Opened: NY large database', '05/04/2016 12:46:16PM 11340001 Starting Acquire Server.', '05/04/2016 12:46:22PM 10040002 Produce module activated.', '05/04/2016 12:46:28PM 11740004 New results filter applied: Precinct - All, Poll Place - All, I', and '05/04/2016 12:47:36PM 11740004 New results filter applied: Precinct - 0001 AD: 65 ED: 001, Po'.

SOLUTION:

For additional technical support, contact ES&S.

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ES&S support services are subject to the prices, terms, and conditions in place at the time of service.